

The Cleaning Resource®

COVER

Preparedness Cleaning Frequency Cleaning & Disinfection Hand Hygiene Awareness Next Steps

Guidelines

Make Hygiene Accessible

Have hand sanitizer readily available throughout the facility for use by students, staff and visitors.

Ensure access to hand soap, sanitizer, and disinfectant wipes in classrooms.

Place hand sanitizer and disinfectant wipes near shared service areas.

Encourage and Reinforce Hygiene Etiquette

Create awareness, educate, and reinforce the importance of:

Hand Hygiene. Staff and students will wash or sanitize hands upon entering or leaving classrooms and other spaces in the building.

Personal Hygiene. Staff and students will avoid touching their face, and if they do touch their face, they will wash or sanitize their hands.

Social Distancing. Staff and students will be aware of keeping appropriate personal space and refrain from handshakes, fist bumps and elbow bumps.

Execute Enhanced Cleaning and Disinfection Plan

Perform daily cleaning of the school.

High-touch Hot Spots. Identify and plan for disinfection. Hot spots can include athletic and playground equipment between use.

Shared Materials. Frequently clean and disinfect shared materials or equipment that cannot be designated for individual use.

Communicate Your Plan For Clean, Safe, Healthy

Keep the students, staff, parents and community informed of how you are providing a clean, safe, and healthy learning environment.

Custodial Department Preparedness Checklist

Staffing, Tasks & Frequency Levels

Evaluate and balance staff, tasks and frequencies for enhanced high-touch cleaning and disinfection.

Standardization of Processes

Standardize cleaning and disinfection processes for:

- Indoor surfaces and fixture
- Outdoor playgrounds, equipment, and athletic complexes
- Cleaning equipment and tools

Standardization & Availability of Product Systems

Standardize critical product systems and identify appropriate supply levels for consumable products:

Hand Hygiene	Disinfection	PPE

Staff Training, Development & Communication

Implement a system to train custodial staff on standardized procedures, tasks and frequencies. Quickly adapt and communicate when cleaning frequencies change.

Compliance, Quality & Management Controls

Implement a compliance and quality system to ensure cleaning & disinfection practices are being performed as prescribed and take corrective actions when necessary.

Stakeholder Awareness & Communication

Implement a plan to communicate enhanced hygiene, cleaning and disinfection practices. Include facility-level awareness through signage, video, imagery and electronic communication copy.

Tasks, Frequencies & High-Touch Hot Spots

Description	Pre-Pandemic	Enhanced - High Touch
High-Touch Hot Spot Disinfection - Cat 1		
High-Touch Hot Spot Disinfection - Cat 2		
Restroom - Cleaning, Disinfection & Stocking		
Drinking Fountain - Clean/Disinfect		
Spot Mopping		
Damp Mop		
Autoscrub		
Vacuum - High Traffi		
Vacuum - Wall to Wall		
Carpet Spot Removal		
Spot Clean Interior Glass		
Full Clean Interior Glass		
High / Low Dusting		
Spot Clean Walls & Doors		
Wipe Down Window Ledges		

Vacuum Vents - Dust Ceiling & Light Fixtures

Cleaning Equipment - Clean/Disinfect

Empty Trash, Replace Liners Clean Receptacles



High-Touch Hot Spots (Non-Restroom)	Cat 1	Cat 2
Door Handles / Push Plates		
Light Switches		
Faucets		
Elevator Buttons		
Tables - General		
Tables - Cafeteria		
Countertops		
Desks		
Chairs / Benches - Classroom		
Chairs / Benches - Public Areas		
Keyboards / Computer Mice		

Hand Hygiene

Awareness

Next Steps

Review Tasks & Frequency For Enhanced - High Touch Understanding Routine Levels of Clean

			Expectations Sq. Ft.	. Estimate Routine Tas	sks Project Tasks
Level	1	2	3	4	5
Description	Spotless & Sanitary	Clean & Sanitary	Orderly & Sanitary	Noticable Soiling	Obvious Soil & Stains
Sanitary Areas	All	Most	Critical	Some	None
Hard Floors & Base Moldings	Bright/Shiny Clean & Mark-free	Bright/Shiny Some Marks, Dust, Streaks	Few Stains / Dull Spots Minor Build-up (Corners) Dirt, Dust, Finish	Overall Dull Obvious Build-up (Corners) Dirt, Dust, Finish	Overall Dull & Dirty Visible Wear & Pitting Heavy Build-up
Carpeted Floors	Colors are Vibrant Spotting Immediate Dust & Dirt Free	Colors are Bright Spotting within 2 Days Minor Daily Dust & Dirt	Matted in Walking Lanes Some Spots Into Stains Daily Dust & Dirt	Dingy & Matted Obvious Staining Build-up of Dust & Dirt	Dirty, Matted & Faded High-level Staining High-level of Dust & Dirt
Restrooms	Freshly Cleaned Disinfected & Sanitized	Daily Cleaned Disinfected & Sanitized	Some Dust, Dirt, Stains Disinfected & Sanitized	Conspicuous Dirt, Stains Persistent Odor	Major Dirt, Mold Foul Odor
Other Surfaces	Freshly Cleaned	Clean w/ Few Marks	Some Dust, Dirt, Smudges	Conspicuous Dirt, Dust	Major Dust, Dirt, Scratches
Trashcans	Daily Waste Odor Free	Daily Waste Odor Free	Daily Waste Odor Free	Old Waste Malodorous	Overflowing Malodorous
Light Fixtures	Freshly Cleaned	Clean	Clean	Dirty	Dirty Flies, Dust Balls

Cleaning & Disinfection

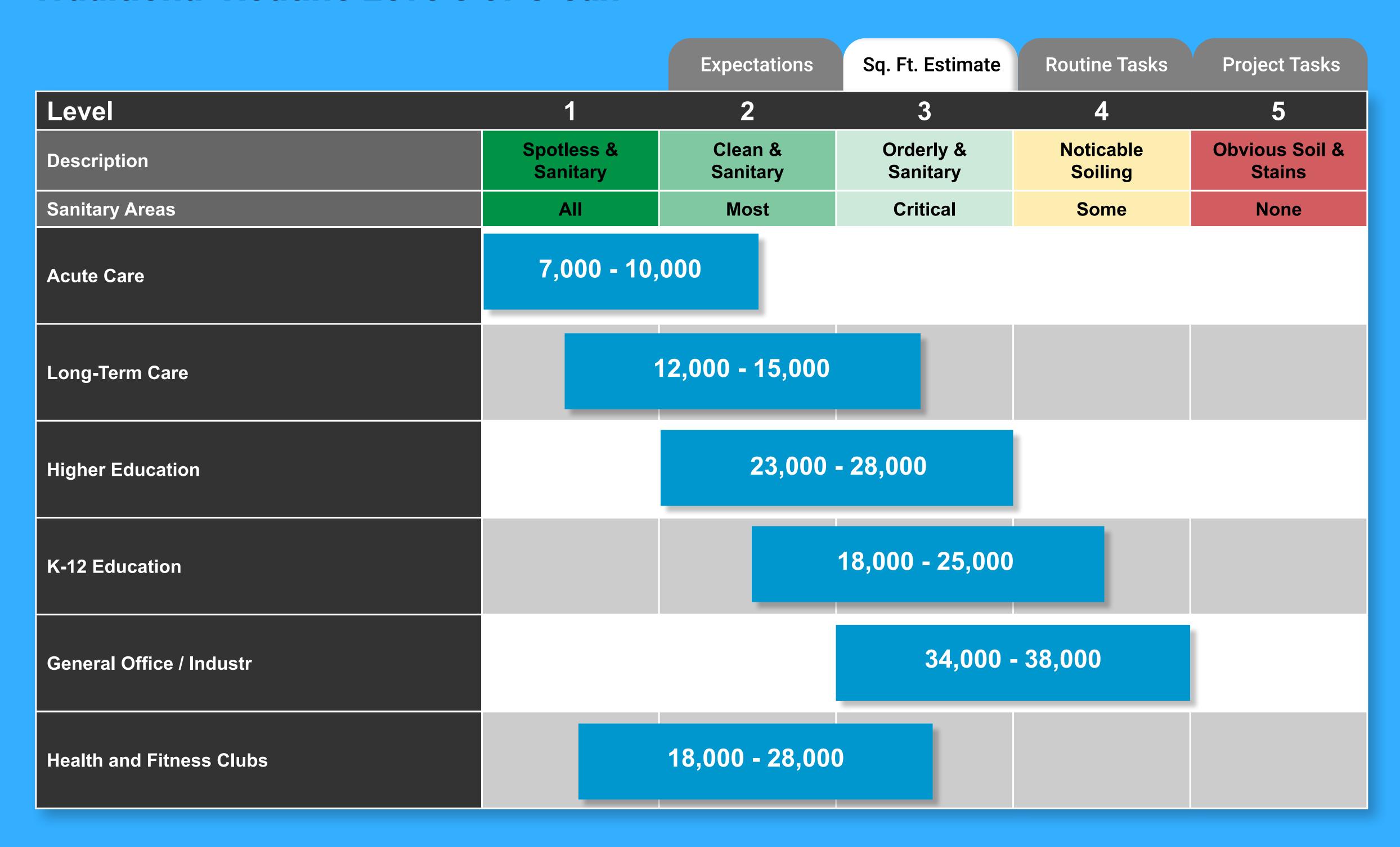
Hand Hygiene

Awareness

Next Steps

Review Tasks & Frequency For Enhanced - High Touch

Understanding Routine Levels of Clean



Cleaning & Disinfection

Hand Hygiene

Awareness

Next Steps

Review Tasks & Frequency For Enhanced - High Touch Understanding Routine Levels of Clean

		Expectations	Sq. Ft. Estimate	Routine Tasks	Project Tasks
Level	1	2	3	4	5
Description	Spotless & Sanitary	Clean & Sanitary	Orderly & Sanitary	Noticable Soiling	Obvious Soil & Stains
Sanitary Areas	All	Most	Critical	Some	None
Restroom - Cleaning, Disinfection & Stocking	As Needed	Daily	Daily	Daily	Daily
Spot Mopping	Daily	Daily	Daily	Daily	Daily
Damp Mop	Daily	Daily	Alternating	Weekly	Monthly
Autoscrub	Daily	Daily	Alternating	Weekly	Monthly
Vacuum - High Traffi	Daily	Daily	Daily	Alternating	Weekly
Vacuum - Wall to Wall	Daily	Daily	Weekly	2 X Month	Monthly
Carpet Spot Removal	As Needed	Daily	Weekly	2 X Month	Monthly
Drinking Fountain - Clean/Disinfect	Daily	Daily	Daily	Weekly	2 X Month
Spot Clean Interior Glass	Daily	Daily	Daily	Daily	Alternating
Full Clean Interior Glass	Daily	Daily	Alternating	Weekly	2 X Month
High / Low Dusting	Daily	Daily	Weekly	2 X Month	Monthly
Spot Clean Walls & Doors	Daily	Daily	Daily	Daily	Daily
Wipe Down Window Ledges	Daily	Weekly	2 X Month	Monthly	Quarterly
Vacuum Vents - Dust Ceiling & Light Fixtures	As Needed	2 X Month	Monthly	Quarterly	2 X Year
Empty Trash, Replace Liners, Clean Receptacles	Daily	Daily	Daily	Alternating	Weekly
High-Touch Hot Spot Disinfection	As Needed	Daily	Daily	Alternating	Weekly

Preparedness

Cleaning Frequency

Cleaning & Disinfection

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Review Tasks & Frequency For Enhanced - High Touch Understanding Routine Levels of Clean

		Expectation	s Sq. Ft. Estimat	e Routine Tasks	Project Tasks
Level	1	2	3	4	5
Description	Spotless & Sanitary	Clean & Sanitary	Orderly & Sanitary	Noticable Soiling	Obvious Soil & Stains
Sanitary Areas	AII	Most	Critical	Some	None
Floors, Interim - Scrub & Recoat	As Needed	2 X Year	Annual	2 Years	3 - 5 Years
Floors, Rennovation - Strip & Finish	As Needed	3 Years	4 Years	5 Years	Rearly
Carpet, Interim - Encapsulation	As Needed	Monthly	Quarterly	_	-
Carpet, Rennovation - Extraction	As Needed	6 Months	Annually	Annually	2 Years
Sports Floor Scrub & Recoat	Annual	Annual	Annual	2 Years	3 - 5 Years
Sports Floor Clean & Recon	2 X Year	Annual	Annual	Annual	Annual

Preparedness Cleaning Frequency

Cleaning & Disinfection

Hand Hygiene

Awareness

Application

EPA List N

PPE

Process

Surface Wipes

Laundry / Warewash

Microfiber System Above-The-Floor Wiping



Pre-Treat Bucket HIL20015



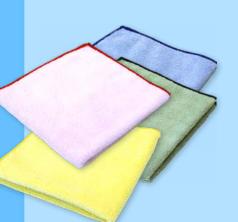
Hand Trowel HIL20047



Extension System HIL20046/HIL20044



Color-Coded Refill Mops - 11" HIL20055,56,57,58



Color-Coded Cloths - 16" x 16" HIL20019,20,21,22



Charging Bucket 3.5 Gallon HIL20013, HIL20014



Spray SystemsAbove-The-Floor Spraying

Electro-static Handheld For Use with QT-3 and QT-TB



Hand-held ECAPX200ES



Back-Pack ECAPX300ES

Pump-Up Sprayers



1/2 Gallon HIL26321

2 Gallon HIL26322

High-Volume System

All-Surface, Restrooms



CC17XP w/ Recovery

CC17XP w/o Recovery

Cord-Electric

Battery

For use with Re-Juv-Nal and Non-Acid Restroom Cleaner & Disinfectant. EPA List N

Mechanized Floor Care High Productivity



High-productivity floor care options free up time for high-touch disinfection processes.







Application

EPA List N

PPE

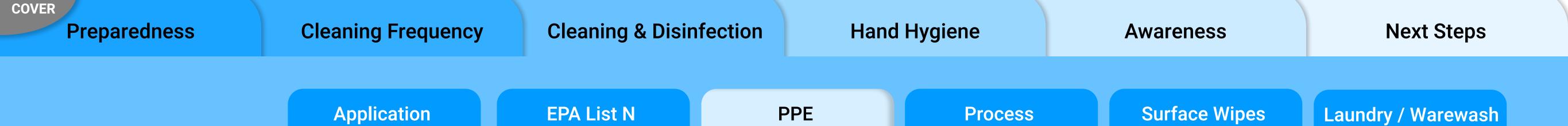
Process

Surface Wipes

Laundry / Warewash

EPA List N Disinfectants

Hillyard Name	Bulk Yield Per Gallon	Arsenal One Yield per 2.5L	Cleaning Companion Yield per 1/2 Gal	Dilution Rate	Follow Directions and Preparation For	Contact Time Minutes	Primary EPA Reg. No.
QT® Bulk	516 RTU Qrts	-	-	Dilutable 1:128	Rotavirus	10	1839-166
Vindicator +®	1,028 RTU Qrts	679 RTU Qrts	-	Dilutable 1:256	Coronavirus	10	1839-167
Re-Juv-Nal®	260 RTU Qrts	172 RTU Qrts	32.5 Gallons	Dilutable 1:64			1839-169
Non-Acid RR/Dis.							
Q.TTB® Ready-To-Use	Ready-To-Use	-	-	RTU	Canine Parvovirus	10	1839-83
Pot & Pan Sanitizer 21 Above® System	731 RTU Qrts	-	-	Dilutable 3.5 Oz : 5 Gal		10	1839-86
Re-Juv-Nal® HBV	260 RTU Qrts	-	-	Dilutable 1:64	Coronavirus	10	61178-1
Q.T.® 3	<u>-</u>	341 RTU Qrts	-	Dilutable 1:128	Enterovirus D68, Norovirus	5	6836-349
Q.T.® Plus	516 RTU Qrts	341 RTU Qrts	-	Dilutable 1:128	Norovirus	10	6836-77
Quick & Clean® Germicidal Disinfectant Wipes	Wipes 6 - 75 Wipe Containers	-	-	N/A	Feline calicivirus; Norovirus	10	1839-174



Personal Protective Equipment

Disposable Gloves



Total Users:

Days	
Changes Per Day, Per Person	
Boxes Required (100 gloves)	
Cases Required (10 bx/1,000 gloves)	

ASTM Level I - Face Mask



Total Users:

Days	
Changes Per Day, Per Person	
Boxes Required (50 masks)	
Cases Required (40 bx/2,000 masks)	

Cleaning & Disinfection

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Application

EPA List N

PPE

Process

Surface Wipes

Laundry / Warewash

STOP THE SPREAD!

¡EVITE LA PROPAGACIÓN!

Step-by-Step Process Cards & Work Instructions

Pre-Pandemic	Enhanced - High Touch
	Pre-Pandemic

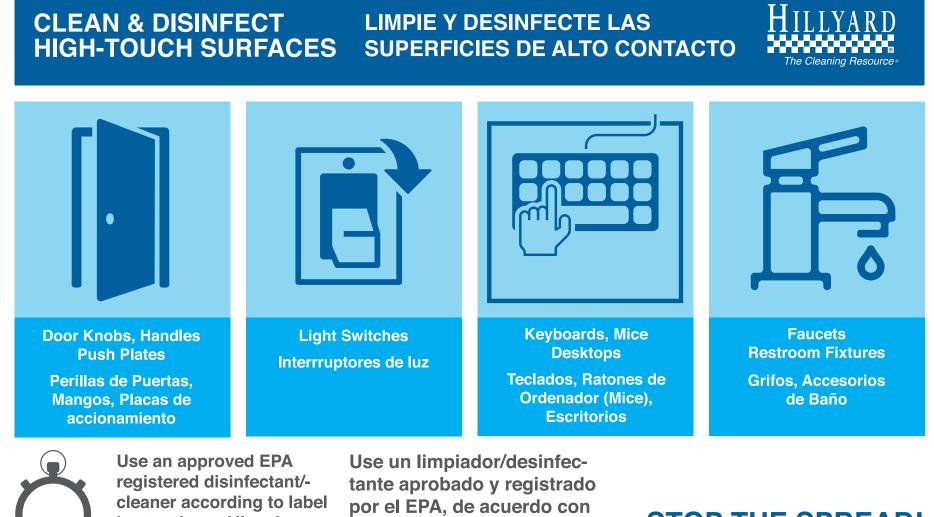


instructions. Allow for

proper dwell time.



HARD FLOOR Damp Mop with floor c Floor, From Farthest Po



las instrucciones de la

etiqueta

Preparedness

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EPA List N

PPE

Process

Surface Wipes

Laundry / Warewash

EPA List N Surface Disinfection Wipes

District, state and local regulations allow for the use of disinfectant wipes in the classroom and school setting.

Ensure classroom access to disinfectant wipes.

Place disinfectant supplies in close proximity to shared equipment (e.g., printer/copier).

Wipes Will Be Accessible To:

Teachers Students

Administration Custodial Staff

Support Staff

Total Users:

Days	
Wipes Per Day, Per Person	
Containers Required (75 Wipes)	
Cases Required (6 containers/450 wipes)	

Classrooms
Offices
Teachers Lounge
Library
Printer/Copy Workstations

Locations Requiring Containers



Cleaning & Disinfection

Hand Hygiene

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Next Steps

IHS Disp Protocol

IHS Disp Qty

Soap Disp Qty

Refill Estimate

IHS - Dispenser Placement Protocol



IHS Disp Protocol

IHS Dispensers

Soap Disp Qty

Refill Estimate

Instant Hand Sanitizer Dispenser & Pump Bottle Placement

	Manual D	ispensers	Touch-Free	Touch-Free Dispensers		Stand	Desktop Pump
	Hallians	HULLYARP					HILLYARD
Item Number	HIL22303	HIL22304	HIL22282	HIL22283	HIL22075	HIL22278	HIL0041082
Classrooms							
Hallways							
Restroom Entrance							
Lobbies / Entrys							
Locker Rooms							
Cafeteria							
Other							
Totals							

Formula & Refill Selectio

COVER

Manual Dispensing System - 4/1,000ml per Case

Touch-Free Dispensing System - 3/1,000ml per Case

Cleaning & Disinfection

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IHS Disp Protocol

IHS Disp Qty

Soap Placement

Refill Estimate

Hand Soap Dispenser Placement

	Manual Dispensers		Touch-Free Dispensers		Clean Tray	Stand
	HILLYARD	HILLXARP	HUMAN	HULLANAR		
Item Number	HIL22303	HIL22304	HIL22282	HIL22283	HIL22075	HIL22278
Classrooms						
Restrooms						
Locker Rooms						
Cafeteria						
Other						
Totals						

Formula & Refill Selectio

Manual Dispensing System - 4/1,250ml per Case

Touch-Free Dispensing System - 3/1,000ml per Case

IHS Disp Protocol

IHS Disp Qty

Soap Disp Qty

Refill Estimate

Instant Hand Sanitizer Refill Estimate

Total Users:

System	Manual	Touch-Free	Pump Btles
mL's per Use			
% Users per System			
Days			
Uses per Person / Day			
Compliance Rate			

Total Estimated Use	Manual	Touch-Free	Pump Btles
mL's per Case			
Estimated Total Cases			

Initial Dispenser Fill	Manual	Touch-free	Pump Btles
Total Dispensers			
Initial Fill Cases			

Hand Soap Estimate

Total Users:

System	Manual	Touch-Free
mL's per Use		
% Users per System		
Days		
Uses per Person / Day		
Compliance Rate		

Total Estimated Use	Manual	Touch-Free
mL's per Case		
Estimated Total Cases		

Initial Dispenser Fill	Manual	Touch-Free
Total Dispensers		
Initial Fill Cases		

Preparedness

Two Sizes

4' x 6'

Matting

Window-Clings

Posters

Images

eCommunications

Awareness Matting



3' x 5'





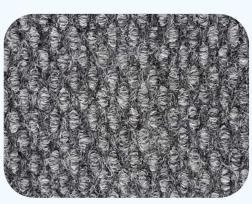


Sanitize

Three Colors



Charcoal #5003 **Mat**



Gray #5009 **Lettering**



Royal Blue #5045 Icon

Item	Style	Size	Qty
MATSF35LM	Wash	3' x 5'	
MATSF46LM	Wash	4' x 6'	
MATSFS35LM	Sanitize	3' x 5'	
MATSFS46LM	Sanitize	4' x 6'	

- Entryways
- Restrooms
- By Sanitizer Dispensers
- Cafeterias
- Gyms & Locker Rooms





Cleaning Frequency Preparedness

Cleaning & Disinfection

Hand Hygiene

Awareness

Next Steps

Matting

Window-Clings

Posters

Images

eCommunications

Window-Clings



Please Wash Your Hands Lavase por Favor Las Manos



Sing Happy Birthday Two Times! ¡Canta Feliz Cumpleaños Dos Veces!

Hillyard, The Cleaning Resource®

Removable **Mirror-Cling** Handwashing 3.5 x 4.0 inches QTY:



Cleaning And Disinfection

Removable Window-Cling **Entryways**

5.5 x 8.5 inches

QTY:

Matting

Window-Clings

Posters

lmages

eCommunications

Downloadable PDF Posters

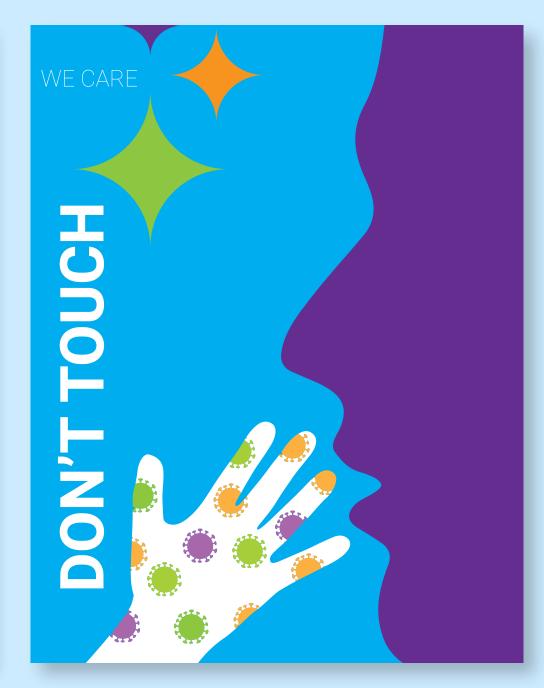
- Print on Site
- Send for Print to Local Printer
- 8.5 x 11, 11 x 17

WE CARE Series









Hand Hygiene

Awareness

Next Steps

Matting

Window-Clings

Posters

Images

eCommunications

Click on Image to Download

- 16:9 Ratio for Video Displays











Matting

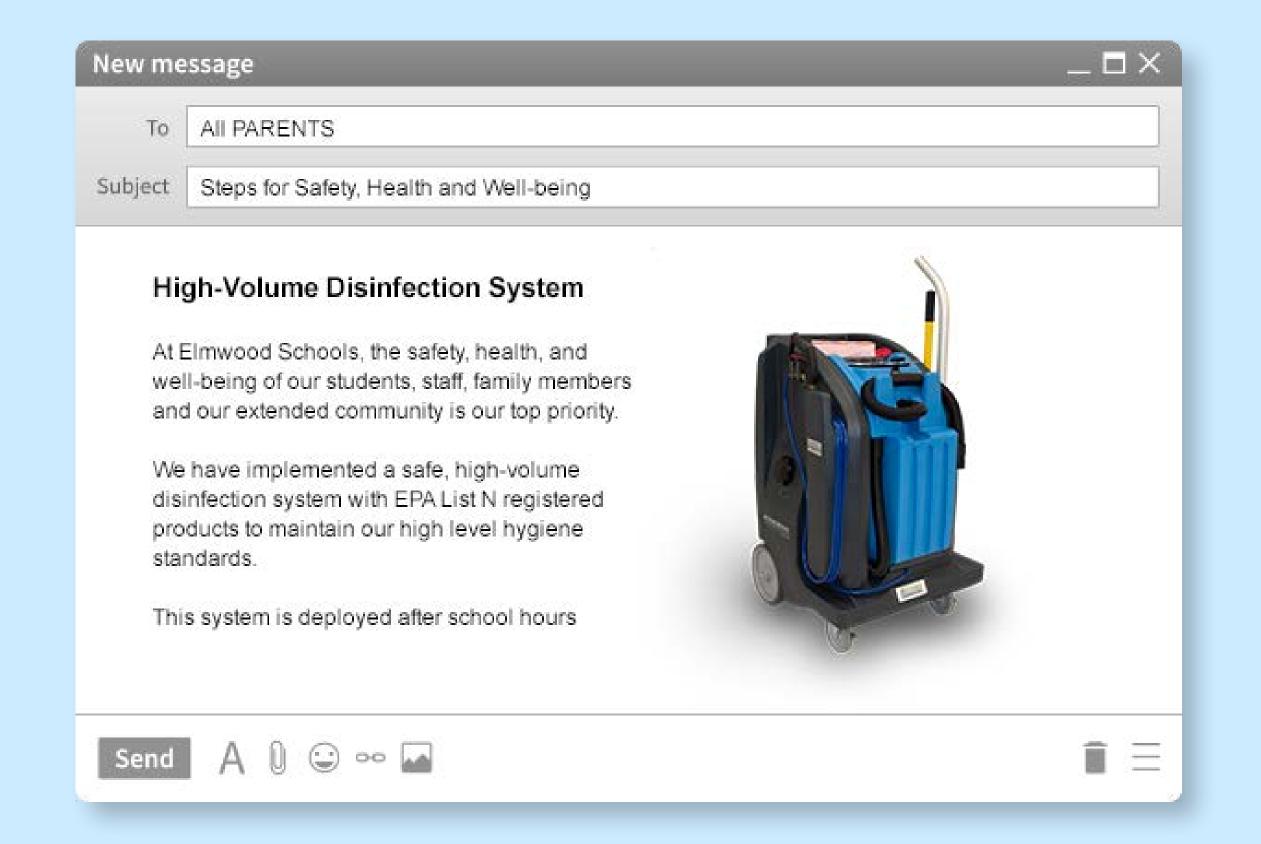
Window-Clings

Posters

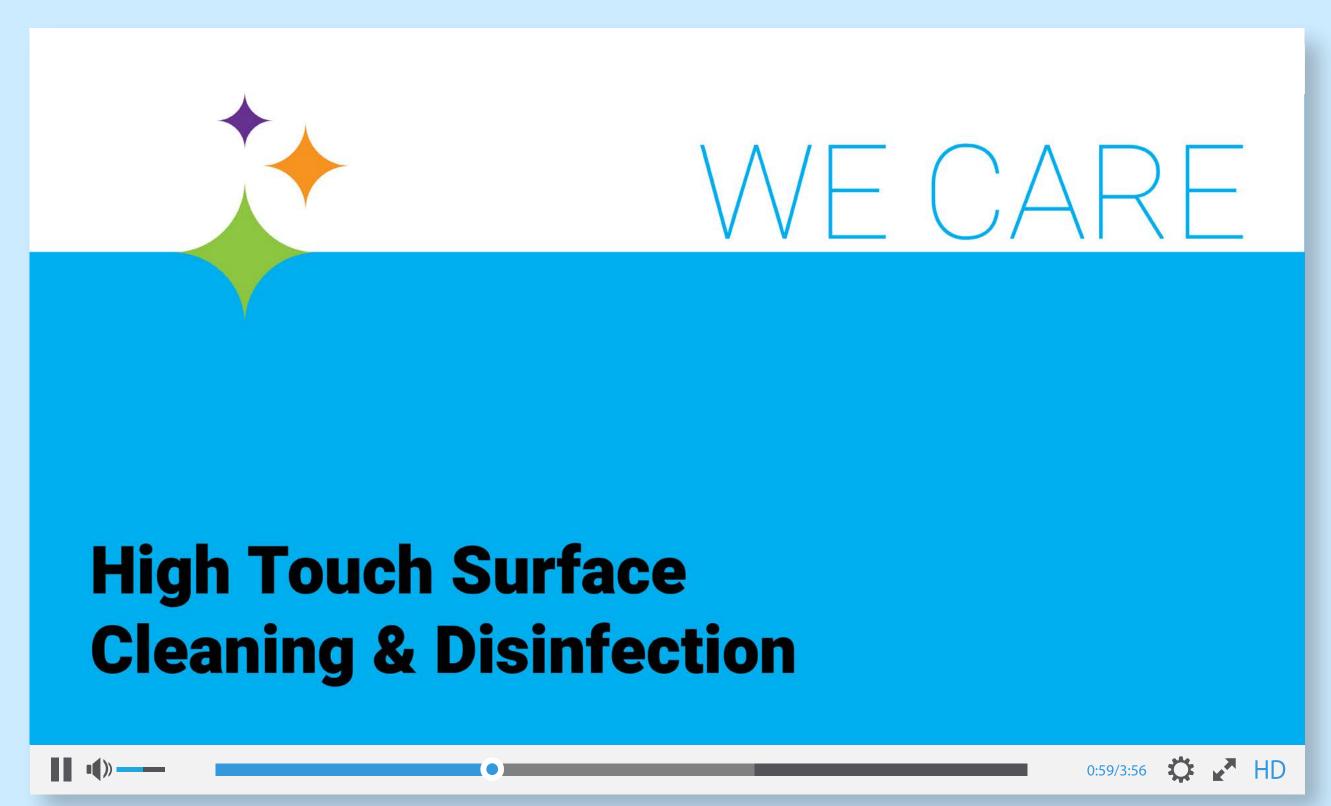
Images

eCommunications

Tools for Stakeholder Communications



E-Mail Copy & Images



Short Video Clips



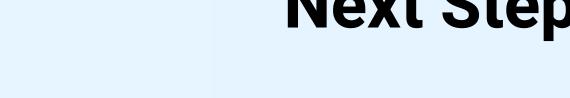
Preparedness **Cleaning Frequency** **Cleaning & Disinfection**

Hand Hygiene

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Next Steps



Staffing, Tasks & Frequency Levels

Compare current staffing level to the level required for enhanced high-touch cleaning.

Standardization - Processes

Order the tools and systems identified to provide standardized cleaning and disinfection processes.

Standardization & Availability of Product Systems

Order critical consumable products to supply the necessary volume for:

Hand Hygiene Disinfection PPE

Staff Training, Development & Communication

Develop job/task cards for routine and enhanced cleaning procedures.

Provide staff training on new procedures.

Compliance, Quality & Management Controls

Develop the quality control system on new tasks and frequencies.

Stakeholder Awareness & Communication

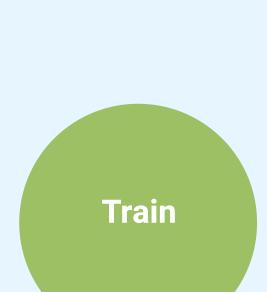
Download appropriate material and order window-clings and mirror-clings.

Additional Actions

Reset Plan (Adobe Reader/Acrobat Only)



The Cleaning Resource®



Standardize

Evaluate





Review Tasks & Frequency For Enhanced - High Touch

Understanding Routine Levels of Clean

Tasks, Frequencies & High-Touch Hot Spots

?

Cat 2

Delivering enhanced, high-touch disinfection requires more tasks at greater frequency.

Meeting the challenge requires evaluating current staffing levels and workloads.

Finding time will require an adjustment to pre-pandemic tasks and frequencies.

The tables have been developed to change the frequency of pre-pandemic tasks to find time to focus on enhanced, high-touch disinfection.

Additionally, you can look at some pre-pandemic processes where you can **add mechanization to find more time**.

Hillyard can help balance increased workloads with current staffing levels.

Full Clean Interior Glass		Office Equipment - Copy/Print	
High / Low Dusting		Telephones	
Spot Clean Walls & Doors		Locker Handles	
Wipe Down Window Ledges		Cabinet Handles	
Vacuum Vents - Dust Ceiling & Light Fixtures			
Empty Trash, Replace Liners Clean Receptacles			
Cleaning Equipment - Clean/Disinfect			

Laundry & Warewash

Under Development

COVER Preparedness

Cleaning Frequency

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Additional Actions

