



EverDriven Safety and Operations Report



Safety Is at the Heart of Student Transportation

As the CEO of EverDriven, and as a parent, there's one thing that's always front and center for me: safety. It's not just something we talk about. It's the reason our team shows up every day with a shared commitment—to protect students as they make their way to and from school with the highest level of care.



At EverDriven, we believe that every student deserves the best opportunities and experiences, regardless of the unique transportation challenges they may face. That's why we provide transportation in small-capacity vehicles driven by highly vetted drivers and hold ourselves to the highest safety and performance standards in the industry.

But here's the truth: Being safe isn't enough. Not anymore.

Modern student transportation has to set a higher bar. It has to be smarter, more efficient, and above all, more transparent. That's why we're sharing this quarterly Safety and Operations Report. It's not only a look under the hood; it's a reflection of our values. Because when you're responsible for the most vulnerable passengers on the road, transparency isn't optional—it's essential.

Thank you for trusting us to be part of your mission. We'll never take that lightly.

Sincerely,
Mitch Bowling
CEO at EverDriven

The Nationwide Leader in Alternative Student Transportation

Our goal is that each and every student benefits from a safe, reliable ride to school. With the largest operational footprint and strongest safety record in the country, we are committed to maintaining safety and accountability at scale.

31,806 
students driven

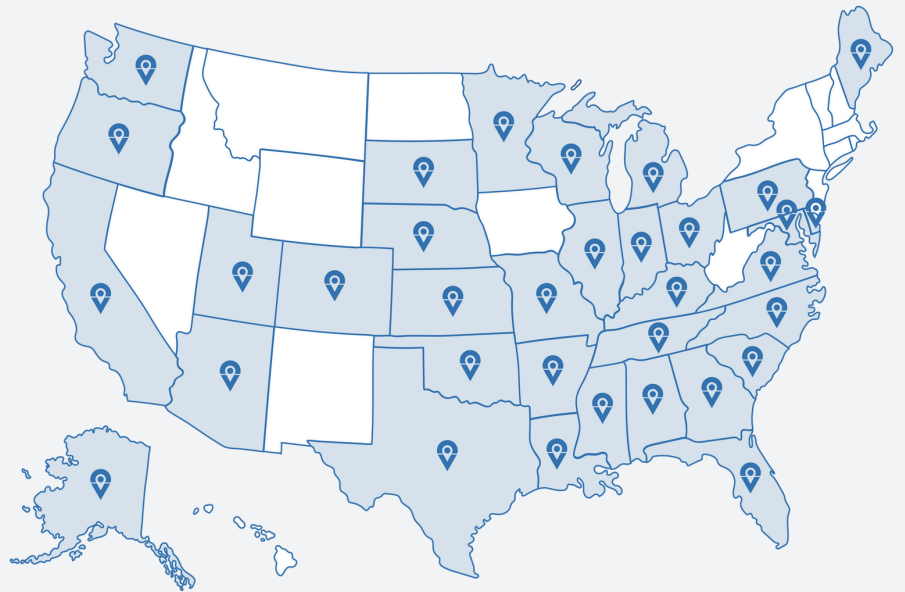
Providing safe, reliable transportation for students in districts across the country

2,056,987 
trips completed

Every journey planned and executed with precision and care

33,136,956 
miles driven

A testament to the trust school districts place in EverDriven



EverDriven operates in 34 states

All data in this report reflects the past year to date, April 1, 2024–March 31, 2025, and represents 31,806 students driven, 2,056,987 trips completed, and 33,136,956 miles driven.

“ We are deeply grateful for our partnership with EverDriven’s transportation in ensuring our students’ safety. Their commitment to reliable and secure transportation gives our district peace of mind and supports our mission of putting students first. Thank you, EverDriven, for your exceptional service and dedication to our community. ”

David Thiele, Transportation Director, Chandler Unified School District

Defining Excellence in Reliability, Safety, and Accountability

Everyone claims to prioritize safety and transparency, but when the stakes are high, claims aren't enough. At EverDriven, we believe that transparency is a responsibility. Families, school districts, and communities trust us to provide safe, reliable, and compliant student transportation, and we are committed to upholding the highest standards in every mile we drive.

These insights provide a clear, data-driven view of our performance, illustrating our commitment to safety, reliability, and accountability in student transportation. The numbers in this report represent data from April 1, 2024–March 31, 2025, illustrating the depth of our rigor in adhering to the highest safety standards. Every mile driven, every student transported, and every trip completed reflects our dedication to these key values.



In This Report, You'll Find:



Driver Safety and Compliance

Our standards for driver education, background checks, and ongoing education



Student-Centered Safety Measures

How consistency in transportation fosters trust and well-being



Vehicle Safety and Reliability

How we validate vehicles meet strict safety protocols



Compliance and Accountability

Our adherence to applicable federal and state regulations



Incident and Risk Management

A transparent overview of our safety record, from collision-free trip rates to how we classify accidents



Operational Reliability

Measuring on-time arrivals, completed trips, and service quality



Driver Safety and Compliance

Driver safety and compliance are the foundation of safe, reliable transportation. Our background check process is the most comprehensive in the industry, which means we work with safe drivers who prioritize the well-being of students. EverDriven's vetting is continuous, with regular screenings, allowing us to uphold safety standards at every turn.

100% of drivers completed pre-service drug testing; multi-layered background checks, including the National Sex Offender Registry; and motor vehicle record reviews.

100% of drivers completed ongoing driver education in safety protocols, defensive driving, and sensitivity practices to support students with unique needs.

“ We're a trusted partner nationwide because we prioritize compliance, offer families peace of mind, and take an industry-leading approach to student safety. We work hard every day to serve students and school districts with the highest levels of accountability. Our rigorous standards for drivers and vehicles set us apart in the market. ”

Bridgette Brinkmann, Chief People Officer

Vehicle Safety and Reliability

Safe transportation starts with safe vehicles. Stringent vehicle requirements, random safety checks, and investments in new safety technology keep vehicles safe and clean.

100% of vehicles passed annual safety inspections by a certified third party.

17.15% of vehicles have in-ride cameras, and 57 districts in 19 states have adopted EverDriven's Camera Solution.

Incident and Risk Management

Although accidents may be rare, preventing them requires continuous improvement and constant vigilance. Through strong protocols, education, and oversight, we work to reduce risk so that every ride is as safe as possible. Our industry-leading commitment to safety translates to exceptional safety ratings. With a 360-degree approach, we champion safe practices in every aspect of our organization and our vetting, protocol, and oversight.

99.99% of trips were completed without accident, major or minor. We define an accident as a vehicle containing passenger(s) striking an object or another vehicle.

“ There’s nothing we’re prouder of than our safety record. It is our motivation every day— to aim higher, support more kids, and give them the safe school transportation experience they each deserve. ”

Adam Warner, VP of Operations and Head of Safety

Student-Centered Safety Measures

We’re dedicated to giving students the best experience from the moment we arrive at their pickup location. This student-centered approach brings comfort and consistency to both students and their families, who can track their child’s location through the EverDriven VIP app. We’re equipped to help every student get to school, including students who have special needs or are facing unique circumstances. With adaptive vehicles, safety equipment, and flexibility, we can meet every student’s need.

70.81% of trips for students with disabilities maintained the same driver, fostering a reliable, trusted environment.

40.77% of trips for students with disabilities included specialized safety equipment or monitors.

Did You Know?

Since 2015,
EverDriven has driven

108,000+ students total

32,000+ students with disabilities

47,000+ students experiencing homelessness

Compliance and Accountability

Accountability starts with compliance. EverDriven's compliance team brings legal expertise and a proactive approach to developing uncompromising safety guidelines. They help our team get ahead of shifting regulations, so that we meet or surpass compliance standards.

EverDriven's operational standards align with **100%** of applicable state-level mandates and Department of Education regulations for small-capacity vehicles.

“ EverDriven's level of professionalism, their attention to detail, and their responsiveness make them a delight to work with daily. They go above and beyond to help our students. ”

Jayce Cruz, Transportation Secretary, Appleton Area School District

Operational Reliability and Performance

Getting students to school safely and on time goes beyond logistics—it's about consistency they can count on. Our local operations and client success teams are the key to EverDriven's reliability. With their support, we maintain operational excellence, which frees students and educators to focus on their responsibilities inside the classroom.

99.63% of scheduled trips were completed successfully, minimizing disruptions for students.

99.60% of trips ran smoothly, with no concerns reported by families or districts.

90.24% of 2 million trips arrived within 5 minutes of scheduled drop-off.

Our Safety Commitment to School Districts

With local teams in 34 states and tech-enabled innovation, we've built a modern student transportation solution that drives safety standards and safeguards students. In our industry, there are cost-first services, and there are safety-first services. At EverDriven, we put safety first, and we will never give up on our highest priority: protecting the students in our care.



This report includes a discussion of our strategies and performance on safety issues that we believe are most important to our company, students, and families. Certain information reflects statements of opinion. Unless otherwise noted, the information and data provided in this report are for the period April 1, 2024 through March 31, 2025, and the information provided is based on matters as they exist as of the date of preparation and not as of any future date. Any information contained herein is subject to change, update, revision, verification, and amendment, materially or otherwise, without notice.